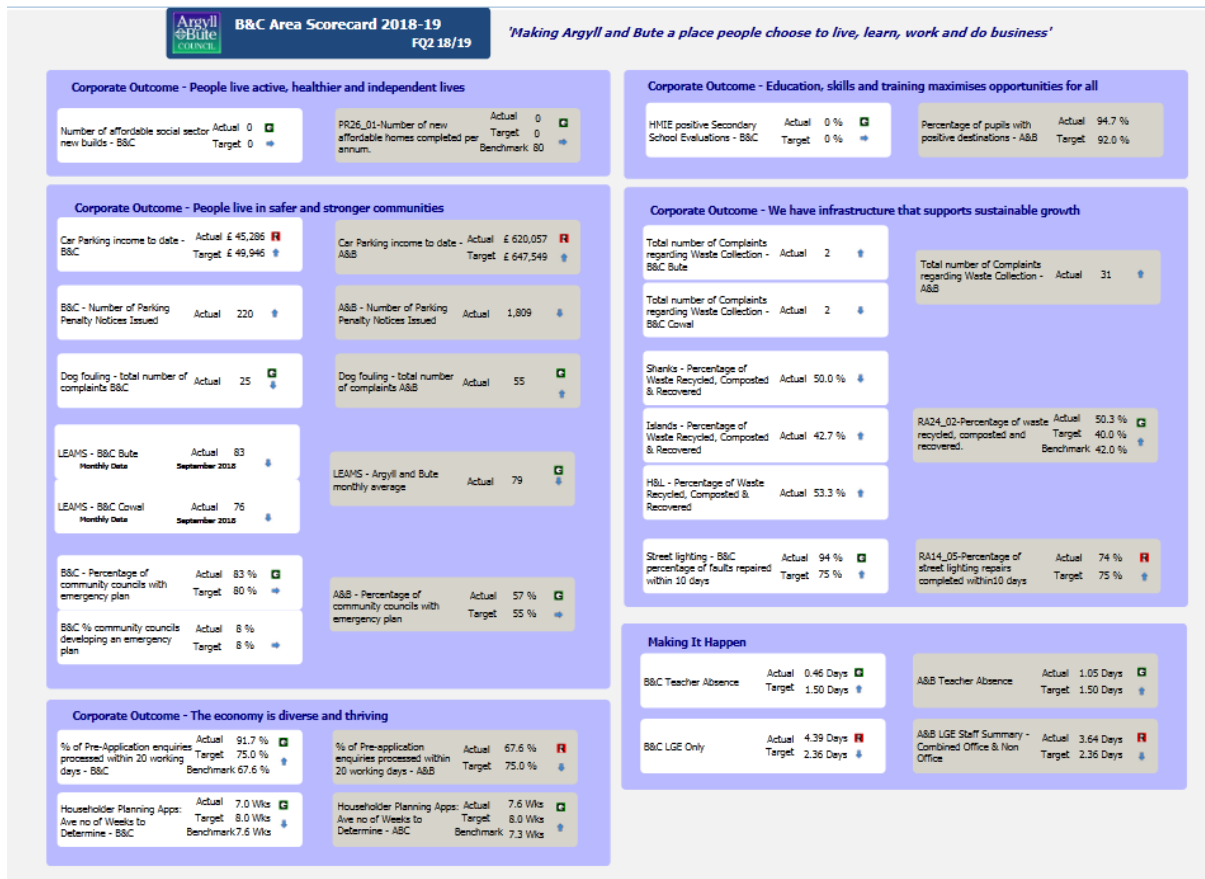


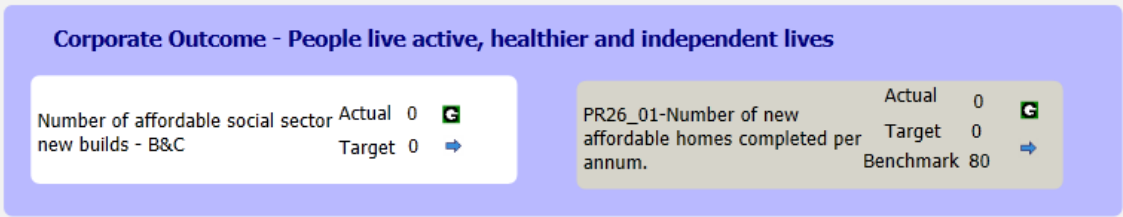
Bute and Cowal Scorecard – FQ2 2018-19





B&C Area Scorecard 2018-19
FQ2 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'



'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - People live in safer and stronger communities

Car Parking income to date - Actual £ 45,286 R
 B&C Target £ 49,946 ↑

Car Parking income to date - Actual £ 620,057 R
 A&B Target £ 647,549 ↑

Dog fouling - total number of complaints B&C Actual 25 G
↓

Dog fouling - total number of complaints A&B Actual 55 G
↑

LEAMS - B&C Bute Actual 83 ↓
 Monthly Data September 2018

LEAMS - Argyll and Bute Actual 79 G
 monthly average ↓

LEAMS - B&C Cowal Actual 76 ↓
 Monthly Data September 2018

B&C - Percentage of community councils with emergency plan Actual 83 % G
 Target 80 % →

A&B - Percentage of community councils with emergency plan Actual 57 % G
 Target 55 % →

B&C % community councils developing an emergency plan Actual 8 % →
 Target 8 % →

B&C - Number of Parking Penalty Notices Issued Actual 220 ↑

A&B - Number of Parking Penalty Notices Issued Actual 1,809 ↓

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - Education, skills and training maximises opportunities for all

HMIE positive Secondary School Evaluations - B&C Actual 0 % G
 Target 0 % →

Percentage of pupils with positive destinations - A&B Actual 94.7 % G
 Target 92.0 %



B&C Area Scorecard 2018-19

FQ2 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - The economy is diverse and thriving

% of Pre-Application enquiries processed within 20 working days - B&C	Actual	91.7 %	
	Target	75.0 %	

% of Pre-application enquiries processed within 20 working days - A&B	Actual	67.6 %	
	Target	75.0 %	

Householder Planning Apps: Ave no of Weeks to Determine - B&C	Actual	7.0 Wks	
	Target	8.0 Wks	
	Benchmark	7.6 Wks	

Householder Planning Apps: Ave no of Weeks to Determine - A&B	Actual	7.6 Wks	
	Target	8.0 Wks	
	Benchmark	7.3 Wks	



B&C Area Scorecard 2018-19

FQ2 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - We have infrastructure that supports sustainable growth

Total number of Complaints regarding Waste Collection - B&C Bute	Actual	2	
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Total number of Complaints regarding Waste Collection - A&B	Actual	31	
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Total number of Complaints regarding Waste Collection - B&C Cowal	Actual	2	
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Shanks - Percentage of Waste Recycled, Composted & Recovered	Actual	50.0 %	
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Islands - Percentage of Waste Recycled, Composted & Recovered	Actual	42.7 %	
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RA24_02-Percentage of waste recycled, composted and recovered.	Actual	50.3 %	
	Target	40.0 %	
	Benchmark	42.0 %	

H&L - Percentage of Waste Recycled, Composted & Recovered	Actual	53.3 %	
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Street lighting - B&C percentage of faults repaired within 10 days	Actual	94 %	
	Target	75 %	

RA14_05-Percentage of street lighting repairs completed within 10 days	Actual	74 %	
	Target	75 %	



B&C Area Scorecard 2018-19

FQ2 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Making It Happen

B&C Teacher Absence	Actual	0.46 Days	🟢
	Target	1.50 Days	⬆️

A&B Teacher Absence	Actual	1.05 Days	🟢
	Target	1.50 Days	⬆️

B&C LGE Only	Actual	4.39 Days	🔴
	Target	2.36 Days	⬇️

A&B LGE Staff Summary - Combined Office & Non Office	Actual	3.64 Days	🔴
	Target	2.36 Days	⬇️